

Serial No. 09/944,378  
Amdt. dated April 2, 2004  
Reply to Office Action of December 3, 2003

Docket No. K-0319

**Amendments to the Abstract:**

Please replace the original Abstract with the Substitute Abstract filed herewith.

## **ABSTRACT**

A washing machine and a method are provided for changing system data which allow a user to identify problems with the product itself, installation, problems due to regional characteristics, changes in use, and the like, and to change system operation data accordingly. A user may change/replace a pre-stored wash program to address specific problems encountered based on user preferences and wash history. An interface section for sending/receiving wash-related data to/from an external device, and a memory for enabling data read/write and for storing data received from the external device are provided to allow for transmission of wash history and receipt and downloading of additional wash programs. Thus convenience, washing performance, and operational efficiency can be maximized, while problem diagnosis and repair performed by the user or service man can be facilitated.